

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.:	10/736,923) Confirmation No.:	5335
)	
Applicant:	CHAN et al.) TC/A.U.	2614
)	
Filed:	12/15/2003) Examiner:	GAUTHIER, G.
)	
Docket No.:	4366-152)	
)	
For:	CLIENT CUSTOMIZABLE)	
	INTERACTIVE VOICE)	
	RESPONSE SYSTEM)	

AMENDMENT AND RESPONSE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Applicants submit this Amendment and Response to address the Office Action having a mailing date of September 6, 2007. Please credit any overpayment or charge any underpayment to Deposit Account No. 19-1970.

Please amend the above-identified patent application as follows:

Amendments to the Claims are shown in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 9 of this paper.